

Answers to frequently asked questions at Glen Eagle Golf & Country Club

- The Administrative Office is open Monday-Friday from 8:30 A.M. until 5:00 P.M.
We will assist you in many ways, but we cannot resolve issues within your unit or on the property of your unit -- nor do we keep house or mailbox keys. For these issues, please contact the owner of your unit, your broker, & lastly your Property Management company listed below:

<u>South West Property</u>	<u>239-261-3440</u>	(Glenmoor Greens II)
<u>Resort Management</u>	<u>239-649-5526</u>	(Brittany Place) (Sterling Greens II) (Saratoga Colony)
<u>Moore Property Services</u>	<u>239-598-5980</u>	(Addison Reserve) (Sterling Lakes I)
<u>Cardinal Management Group</u>	<u>239-774-0723</u>	(Lago Villaggio)
<u>Montclair Park Fairway Estates</u>		(Self-Managed)
<u>Guardian Property Mgmt</u>	<u>239-514-7432</u>	(Glenmoor Greens I)
<u>Anchor Associates</u>	<u>239-649-6357</u>	(Chatham I) (Chatham II) (Sterling Greens I) (Chatham Commons) (Oxford Village) (Sterling Isles Commons) (Montclair Park Villas) (Sterling Lakes II)

- Please ***present your Glen Eagle Golf & Country Club member I.D. card in the Dining Room/Grill Room.*** Children may dine when accompanied by an adult. The ***Dining Schedules*** are available in the dining area, newsletter & website. ***Dress Code*** is attached.
- ***Administration Office*** needs to be notified if a tenant is ***extending their lease term*** (even if by a day or two) since the barcode sticker will get deleted from the system at the end of the lease term.
- ***You may use the Clubhouse pool.*** Hours: *dawn until dusk.*
Please read the posted signs for your safety and the safety of your children.
Children under 16 years of age may use the pool only when accompanied by their parent or a responsible adult.
- ***You may use the Fitness Center.*** Hours: 5AM until 10PM (subject to change)
Doors open with Fitness card that can be obtained at the Administrative Office.
- There is ***no fee for Fitness Classes.*** Fitness classes are for Members & Registered Tenants and are held in the fitness center (on Weston Way) and in the Clubhouse pool.
Check Clubhouse Bulletin Board, Glen Eagle Newsletter & Website.
- ***You may place mail in the white mailbox in front of the Clubhouse.***
Pickup time is around 10:00 AM (Note: Communities have their own mailbox locations & times)
- ***Newspaper boxes (Naples Daily News) are located by the Divot on Weston Way.***
Or contact the Naples Daily News office at 263-4839 for daily delivery.
- ***Internet wireless access is available*** in the clubhouse hallway, library & card rooms, as well as the nearby area closest to the clubhouse on the patio lanai of the restaurant AND in the ***DIVOT BUILDING on Weston Way.***

Note: No Password is required; non-secure. There is no Business Center within Glen Eagle.

- **CenturyLink** -- 1-877-720-3416 (repair/help desk) 1-866-706-4722 (customer service/billing)
- **Main U.S. Post Office is located at 1200 Goodlette Road North (phone 239-435-2146)**
From the front gate go right (west) onto Davis, merge onto US-41, turn right (north) onto Goodlette Rd S. Keep straight 1.0 miles.
- **Nearby: a full service mail center “Goin’ Postal” in the Kings Lake Square 239-430-4646 4888 Davis Blvd. FedEx; DHL Int’l; copies b&w copies fax; stamps; on-site shredding; private mail box rentals; luggage & golf bag shipping; package & shipping supplies**
- **UPS STORE – Countryside Shopping Center: 4001 Santa Barbara Blvd (ph 455-7778)**
October thru May: 8AM – 6PM (Mon – Fri) / 8AM – 4PM (Sat)
Summer Hours: 8AM -5:30PM (Mon – Fri) / 8AM – 2PM (Sat)
Shipping UPS, packaging services, office supplies, notary services, fax & copy services
- **Federal Express Staffed: 3885 Mercantile Avenue 1-800-463-3339**
[Mon – Fri 9 am – 6 pm] [Sat 9 am – 5 pm]

➤ **Neighborhood Food Shopping Mini Mall:**

Public: From the front gate turn right onto Davis Blvd. Plaza in on the left hand side about ½ mile down the road.

Public: From the back gate turn right onto Radio Road. Get into the left-hand lane to make a left at the first traffic light onto Devonshire Blvd. Make an immediate right into the **Berkshire Commons** shopping center.

Walgreens Pharmacy, 7301 Road Road/Phone: 239-353-2484

Jasmine Chinese Take Out, 7231 Radio Road/Phone: 239-352-5528

Berkshire Cleaners, 7055 Radio Road/Phone: 239-455-9666

Great Clips for Hair, 7079 Radio Road/Phone: 239-353-7230 walks in

Starbucks, 7083 Radio Road/Phone: 239-353-2251

Naples Pizza, 7087 Radio Road/Phone: 239-436-2222

- **Naples Chamber of Commerce/Visitors Center** -- 239-262-6141 (9am-5pm) (Mon-Sat)
2390 Tamiami Trail North, Suite 210 (east side of US 41 North/2 blocks north of Coastland Mall)
Second location **Downtown Visitors Center**, 900 Fifth Avenue South at the Historic Four Corners.
website: napleschamber.org
- To obtain a **Resident Beach Parking Sticker** (full time or part time residents only- the city of Naples no longer sells non-resident/visitor beach parking passes) see Collier County website: colliergov.net or see additional information attached
Phone # 239-252-4000
- **Clerk of Circuit Courts**, 3301 Tamiami Trail East – corner of Airport Pulling Rd. and US 41
Phone 239-252-2646 (8am-5pm) Facility info: office for paying traffic fines; recording a deed; obtaining a certificate of domicile; passport; death certificate; marriage license; filing for divorce; foreclosure or small claims.
- **Florida Power & Light** – Customer Service 239-262-1322 / Outside Florida 1-800-226-3545
NOTE: To report power outage – 1-800-468-8243
- **Collier County Website:** www.co.collier.fl.us or www.colliergov.net
- **Water Emergencies – 239-252-6245**
- **Sewer Emergencies – 239-591-0186**
- **Public Utilities – 239-252-2380 Customer Service**

- **Public Utilities' 24 Hour Information 239-252-5888**
- **Waste Management Office 239-649-2212 (MON & THURS- TRASH & MON-RECYCLE)**
- **Naples Recycling Center – 239-643-3099 (Airport Pulling Rd & Enterprise) behind Naples Airport**
- **Collier County Sheriff's Office NON EMERGENCIES –239 -774-4434**
- **Naples Police Department, 355 Riverside Circle – 239-213-4844 (downtown Naples)**

- **EPN Healthcare Center, 6400 Davis Blvd – 239-775-2300 (Walk in Clinic)**
Hours: M-F, 8:30 am to 7pm Minor emergencies with a lab & radiology services on site.
Depart on Glen Eagle Blvd (S) (East)
Turn right (west) onto SR-84 – Davis Blvd.

- **Naples Medical Center, Downtown, 400 8th Street N. – 239-649-3333 (Walk in Clinic) & (Travel Clinic)**
Hours: M-F, 8:30 am to 5pm; Sat. 9am – 2pm
Take the 1st right onto FL-84 W/Davis Blvd takes you into 5th Ave South;
Continue onto 9th St South; Turn left onto 4th Ave North (corner building)

- **Naples Community Hospital available for 24-hour emergencies – 239-436-5000**
350 Seventh Street North (4th Avenue North & 41)

- **Churches/Synagogue in the area**
East Naples Baptist/Southern, 1697 Shadowlawn Drive -- 239-774-1282
First Baptist Church of Golden Gate/Southern, 2741 Santa Barbara Blvd – 239-455-6682
Messiah Luthern Church, 5800 Golden Gate Parkway – 239-455-2520
St. Elizabeth Seton Catholic Parish, 2760 52 Terrace SW Naples – 239-455-3900
St. Peter The Apostle Catholic Church, 5130 Rattlesnake hammock Road – 239-774-3337
Temple Shalom, 4630 Pine Ridge Road – 239-455-3030

- **Nearby Naples Beaches (see below for additional Naples Beaches)**
Naples City beach stretches 6 miles from Gordon Pass on the south side to Doctors Pass on the north side.
Naples Fishing Pier is located at the west end of 12 Avenue South and is the midway point of the Naples Beach.

Lowdermilk Park is at the very northern end of Naples City Beach, just off of Gulf Shore Blvd. The landscaped area next to the beach has a playground facility, pavilion, bathhouse and a concession stand. The beach is a very short walk from the parking area.

- **Marco Island's Tigertail Beach/Lagoon**
Tigertail is a 31-acre Collier County park and is loaded with amenities, concessions for renting whatever you need, playground facility and a butterfly garden. During busy season, it is best to get there before 11 am to secure your parking and rentals. Turn north off of Collier Blvd onto Tigertail Court (about 1.6 miles from the Marco Island bridge); then turn left on Hernando Drive.

Residents Beach – South (Walkway access from Collier Blvd, north of Cape Marco)
Public Parking Lot & Access – Opens 8 am until sunset daily

- **Bus "CAT" Public Transportation-- 239-252-7777 (6am – 6pm for scheduling)**

Beach Parking Information

Residents pay for permits in their property taxes and may pick up a beach sticker at any community center at A Collier County Park.

Residents are required to provide documentation proving their residency

- Without a beach permit, individuals must pay an \$8.00 parking fee at any of Collier County's beach parking facilities including the Vanderbilt Beach Garage.

Full time Residents must provide the following to obtain a parking permit:

- Original current Collier County Vehicle Registration (copies not accepted)
- Original current Collier County Drivers License (copies not accepted)
- Both documents must display the same name and Collier County Residence address

Part time Resident Property Owners must provide the following to obtain a parking permit:

- Valid Drivers License (regardless of state)
- Valid Vehicle Registration/rental car agreement
- Current Collier County property tax bill or current closing papers for property
- All 3 documents must display the property owner's name

Take your documentation to:

- Eagle Lakes Community Park-11565 Tamiami Trail E. (239-252-3527)
- East Naples Community Park-3500 Thomasson Dr. (239-252-4414)
- Freedom Park-1515 Golden Gate Pkwy (239-252-4062)
- Golden Gate Community Center-4701 Golden Gate Parkway (239-252-4180)
- Immokalee Community Park-321 N. First St. in Immokalee (239-252-4449)
- Max A. Hasse Jr. Community Park-3390 Golden Gate Blvd W (239-252-4200)
- Veterans Community Park-1895 Veterans Park Drive (239-252-4682)
- Vineyards Community Park-6231 Arbor Blvd W (239-252-4108)
- Naples Regional Library-650 Central Ave (239-262-4130)
- North Collier Regional Park-15000 Livingston Road (239-252-4024)
- North Collier Government Services Center-2335 Orange Blossom (239-252-4440)
- Collier County Government Complex-Tax Collector-3291 Tamiami Trail East (239-252-8172)
- Marco Island Library-210 South Heathwood Dr. Marco (239-394-3272)

Naples Beaches

- Barefoot Beach Preserve 505 Barefoot Beach Blvd. Naples, 34134
- Bluebill Parking Lot Access 1131 Gulfshore Drive, Naples, 34108
- Clam Pass Beach 465 Seagate Drive, Naples, 34103
- Connor Park Beach 492 Bluebill Drive, Naples, 34108
- North Gulfshore Beach Access North Gulfshore Blvd, Naples, 34103
- South Marco Beach Access 930 South Collier Blvd, Marco Island, 34145
- Tigertail Beach 430 Hernando Drive, Marco Island, 34145
- Vanderbilt Beach 100 Vanderbilt Beach Road, Naples, 34108

Welcome to Glen Eagle!

Our website is www.gleneaglecountryclub.com

Your temporary user name for the Glen Eagle website is your member number. The first member is the four digit member number (i.e. 1010) The second member is the four digit member number and the capital letter A (i.e. 1010A)

Your temporary password is your last name all lowercase.

You both have an account on the website so that you can set up the email groups you would like to opt into, so please use your own login.

After you type in this information and hit login you will be prompted to change it to something easily remembered.

The website allows you to view your statements and also make restaurant or golf reservations for special events.

If you have any other questions I can help you with please let me know.

Karen Dixon

Membership Coordinator

karen@gleneaglecountryclub.com

239-354-3289



Registering on the Visitor Management Website (for gate access of guests & vendors)
webapp.tekcontrol-site.com

Please contact Christopher Pifer at Weiser Security Services (contact information is listed below) and he will provide the login information needed in order for you to register on the Visitor Management website. This will allow you to add your guests & vendors for approved access into the community.

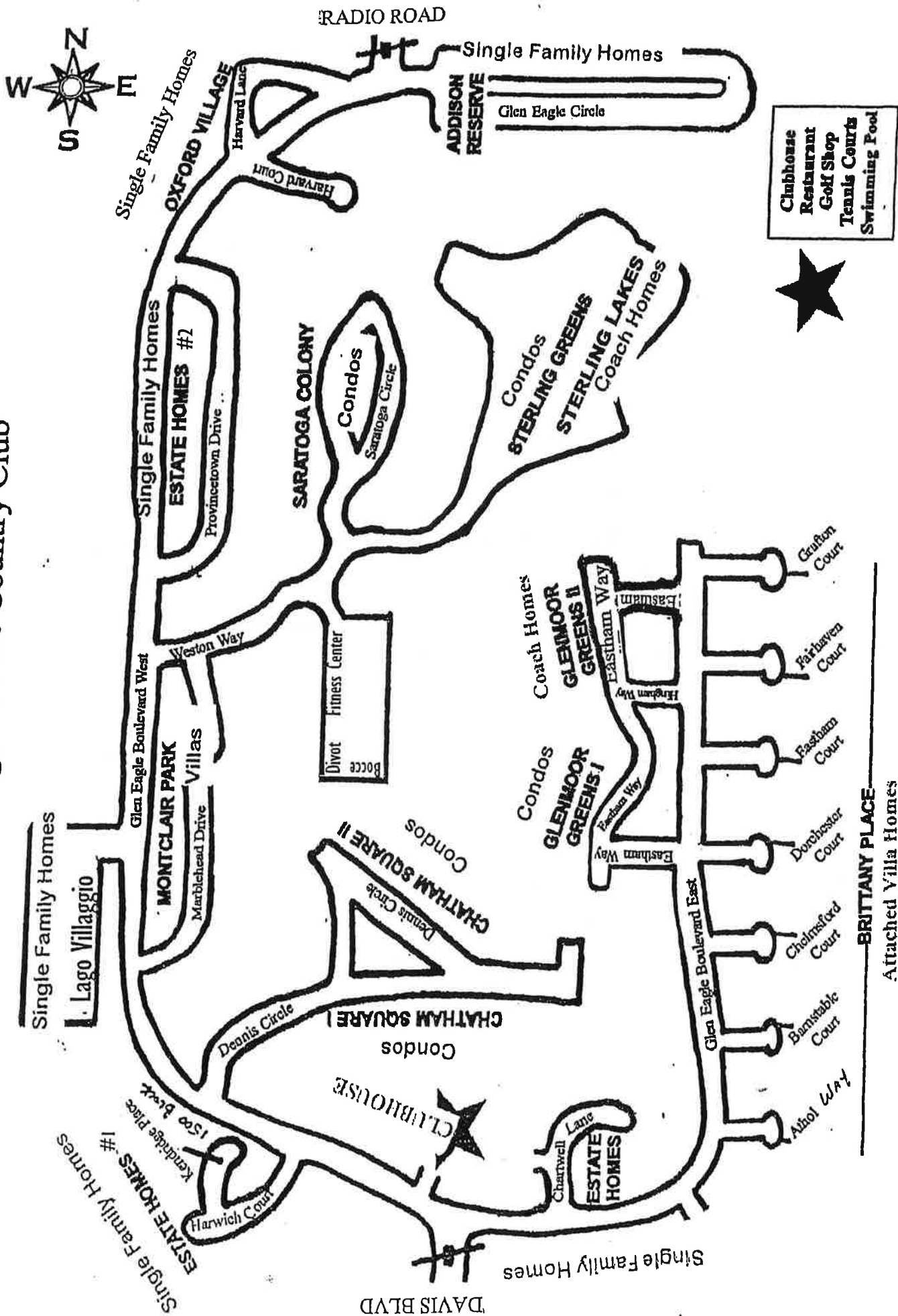
Christopher B. Pifer
Operations Manager
Weiser Security Services
Fort Myers, Florida
239-278-1151 Ext. 101 Office
chrisp@weisersecurity.com Email

Fitness Schedule as of January 2019

Monday:	7:30-8:25—Cardio	Sloane
	8:30-9:25—Strength	Sloane
	9:30-10:25—Yoga/Stretch	Nancy
	10:00-11:00—Water Aerobics (club pool)	Jeannie
	10:30-11:25—Strength	Jennifer
Tuesday:	8:00-9:00—Men’s Exercise	Fred
	5:00-6:00—Yoga	Krista
Wednesday:	7:30-8:25—Cardio	Jennifer
	8:30-9:25—Strength	Jennifer
	9:30-10:25—Pilate’s	Maura
	10:00-11:00—Water Aerobics (club pool)	Jeannie
	10:30-11:25—Strength	Jennifer
Thursday:	8:00-9:00—Men’s Exercise	Fred
	5:00-6:00—Yoga	Krista
Friday:	7:30-8:25—Cardio	Carmen
	8:30-9:25—Strength	Carmen
	9:30-10:30—Yoga/Stretch	Carmen
	10:00-11:00—Water Aerobics (club pool)	Jeannie
Saturday:	8:00-9:00—Men’s Exercise	Fred

Schedule subject to change

Glen Eagle Golf & Country Club



GLEN EAGLE GOLF & COUNTRY CLUB
DRESS CODE

Call 239-352-7112 for RESERVATIONS

Reservations are accepted no more than 30 days in advance for the main dining room dinner and events. Club & golf events fill up very quickly (especially during season) please keep that in mind when making your reservations.

No reservations accepted for the Grille/Lounge, which is first come first serve.

Table size is *requested* to be limited to 8 people.

Table and server requests will be noted at time of reservation and will *try* to be accommodated.

AT NO TIME

1. Short shorts.
2. Jeans of any color or style.
3. Any midriff tops.
4. Hat or Ball caps on gentlemen must be removed.
5. Sleeveless or tank top shirts on men.
6. Bare or just stocking feet (appropriate footwear required.)

Jeans (denims of any kind or color), cargo shorts, short shorts and tee shirts (except for mock turtlenecks) will not be permitted in the bar or dining room at any time. They will, however, still be acceptable on the north lanai and the cave (outside the east entrance to the bar) and in the area next to the pool.

All clubhouse attire will at a minimum, conform to golf course dress code: Golf shorts or pants, shirts with collars, turtlenecks or mock turtlenecks are required as a minimum at all times. Some special events may require dress shirts and long pants for men, dresses or skirts/pants and blouses for women and at times, jackets for men. All event advertising will include the dress code for the event.

If you are picking up food and are not properly attired, please enter through the east bar entrance (cave Lanai) and pick up at the far (east) side of the bar.

CHILDREN

Children under 13 years old should wear presentable attire.

Children 13 years and older should follow the dress code.

CELL PHONES

Ringers must be turned off or on vibrate inside the restaurant. Conversations on cell phones must take place outside.

SMOKING

Allowed on the far east end of the back lanai.

You wanted a better TV choice.

HERE IT IS.

Glen Eagle Golf & Country Club and CenturyLink have partnered together to bring everyone in your community High-Speed Internet and the best TV technology available today – CenturyLink® Prism™ TV.

Prism™ TV is intuitive and easy to use.

Prism™ TV is next-generation TV that replaces *cable and satellite*.



Wireless Set-Top Box (upgrade option)

Put your TV virtually anywhere – even in the backyard – with the Wireless Set-Top Box. You can't do that with cable!



Whole Home DVR (upgrade option)

Watch and record multiple shows at the same time, from any room with a single DVR – and pause live TV – with Whole Home DVR.



Prism on the Go (upgrade option)

Watch what you want, when you want, on any device you want – even set your DVR remotely and access To-Go channels and Video On Demand – with Prism on the Go.



App Center

Access fun apps right from your TV – Facebook, Yahoo! Sports, Twitter and more. Plus, check local weather and gas prices – even recipes and your horoscope – with Prism App Center.



Find-It-Fast Navigation®

This feature lets you find exactly what you want to watch three different ways – by actor, title, and even director. So all you have to do is type in what you're looking for and the shows will pop up.



Warp-Speed Channel Change

Fly from one channel to the next with virtually no lag time between channels with Warp-Speed Channel Change.



Last 5

Access the last 5 channels you watched without having to search through every channel.

Over 150 channels available, like:



Monthly fees apply for Whole Home DVR and/or Wireless Set-Top Box for qualifying Prism™ TV packages that include them to utilize services. Wireless Set-Top Box requires power and connection to TV; range of wireless signal is limited.

Upgrade options available – contact your local store for pricing!

Call 239.596.6220

Come in to your CenturyLink Store

Naples – 6438 Naples Blvd.

Monday-Friday 9:00 a.m.-6:00 p.m. EST

Saturday 10:00 a.m.-3:00 p.m. EST/Sunday – Closed

Got Questions? Call Toll Free.
Products & Services 866.706.4722
Help Desk (24/7) 800.821.2589

 CenturyLink® prism™

REVISED: June 2018

OWNER TRANSFER/TENANT REGISTRATION FORM

GLEN EAGLE GOLF & COUNTRY CLUB MASTER ASSOCIATION TENANT # _____

Office Use Only

Please print or type – 2 Member ID Cards will be issued to only one “family” in unit as described in Article 3.7 Master Declaration (See reverse-page2)

Tenant’s Name: _____ Significant Spouse/ Other: _____
[Last Name] [First Name] [Last Name] [First Name]

Glen Eagle Address: _____ Unit # _____ Unit Ph: (239) _____

Tenant’s Out of Town Address: _____
Street Address City/State/Zip/Country

Tenant’s Out of Town Phone Number: _____ /CELL _____ /EMAIL _____

SPOUSE: /CELL _____ /EMAIL _____

Emergency Notification: _____ Home Ph: _____ Work Ph: _____

Lease Period: From _____ To _____ Agent _____
Month/Day/Year Month/Day/Year

____ Unit owner is a GOLF member-Transfer Tenant Fee- \$275.00* (Tenant Golf Fees Apply)

____ Unit owner is a SOCIAL member-Transfer Tenant Fee-\$200.00* *(eff. 11.1.17)

Owner of Property: _____ Member # _____

Notice to Unit Owner: You have a choice to have a registered tenant(s) use your “food minimum” which covers only food & soft beverages. Any arrangement for reimbursement is the owner’s responsibility and the agreement is between the owner and the tenant. When a tenant uses the owner’s food minimum, the tenant uses his/her own member account in the restaurant. Then food & soft beverages will be subtracted from the owner’s account. The tenant’s account will receive charges for tax, gratuity and alcoholic beverages. If the owner does not want to pass on their food minimum to a tenant, then the tenant’s account receives all the charges in the dining room.

FOR OWNER: If you do not check YES It will automatically be: NO:
 Yes/Agree OR No/Disagree

OWNER Signature: _____ Date: _____

TENANT Signature: _____ Date: _____

OWNER AND TENANT SIGNATURES ARE REQUIRED REGARDLESS OF OPTION SELECTED ABOVE

Notice to Returning Tenant:

Barcodes for your car can be reinstated. Indicate your 5-digit barcode number # _____ and it will be put back into the system before your arrival date (so long as transfer fee, approval & credit card information have been received) OR, check here if you need a new barcode sticker _____

Car Description: Make _____ Model _____ Color _____ Year _____ Tag: _____

A \$25.00 “ FAST TRACK” FEE will be applied for forms received by the office LESS THAN 30 DAYS PRIOR TO ARRIVAL.

Please provide this Tenant Registration Form & check payable to: Glen Eagle Master Association to the Glen Eagle Administrative Office, 1403 Glen Eagle Blvd., Naples, FL 34104 at least thirty days in advance of the lease period in order for processing in a timely fashion. Glen Eagle Golf & Country Club is designated as a Private Club and if this form is not completed with an appropriate transfer card issued, the tenant(s) will have no club privileges.

All Neighborhood Associations have a Tenant Application Form (**which is different from this one**) that must also be filled out and approved. **An Owner should contact his/her Property Manager or Association for this information. Approval by the property management company is required for a tenant to receive privileges for the clubhouse amenities:**

The Administrative Office will send a letter to approved tenant(s) wherein we ask the tenant(s) to provide a Visa or Master Card in order to setup their account. Since we are a cashless club this is a required part of the registration process. The Administration Office phone number is 239-354-3167. Communities allowing **annual rentals:** Administration Office needs to be notified in advance of lease **renewals**, otherwise an additional transfer fee will be required. Barcodes are terminated by the end of lease term. (SEE OVER-page 2)

Glen Eagle Golf & Country Club Master Declaration

3.7 “Family” means one natural person or not more than two natural persons who are not related to each other by blood or adoption, who customarily reside and live together and otherwise hold themselves out as a single housekeeping unit. The decision as to whether two persons reside and constitute a qualifying family unit shall be a matter for the Board of Directors in their sole and unbridled discretion. Once designated and accepted by the Board as a qualifying family unit, no change in persons so constituting the qualifying family unit may be made except for one time in any calendar year and no more than three times in any constituent partner’s lifetime, but in all events such change in partner shall be subject to the Board’s approval in its sole and unbridled discretion. Further, the biological or adopted children of only one person shall be entitled to golf privileges if they meet all of the following condition(s) (a) said children are age 21 or less; a (b) such child or children are not married or co-habiting with any third party; and (c) said children do not have custodial children of their own, (i.e. grandchildren of the member), and (d) said children reside with the owner on a permanent basis, or in the case of college or graduate students, at such times as the student is not enrolled in a college or university. If a Lot or Living Unit is owned by two or more persons who are not a “family” as described above or is owned by an entity which is not a natural person, the owner shall be required to select and designate one (1) family as defined above to utilize the golf membership. When there has been no change in the ownership of a Lot or Living Unit, a change in the designated golfer may be made only one time in a calendar year.

(For example: Family description husband & wife or significant other)

- Master Declaration 7.22 B: Pickup trucks must be kept fully enclosed inside a garage.
- Master Declaration 7.22 C: No vehicle of any kind may be parked from 10:00 pm-6:00 am on common property including roads and parking lots.
- Master Declaration 7.23: No business, commercial activity or profession may be conducted from any Unit, nor may the name of the Community or address of any Living Unit be publicly advertised as the location of any business.
- Master Declaration 8.1: Members looking to make changes and alterations to the exterior of any unit or grounds must in advance submit the proper ARC forms for approval. ARC forms can be found on the Glen Eagle Website or may be obtained from the Administration Office.
- For your safety and the safety of others, please observe the speed limit of 25 mph within the Community.

Tenant Signature

Date

Owner Signature

Date